

DNS

Why isn't my reverse entry changed ?

Point of origin:

You changed the reverse entry of your server IP via the customer center.

Symptom:

If you conduct a Traceroute to your server the "old" reverse entry is still being showed.

Reason/Troubleshooting:

This is not a problem. It's caused by the so called "DNS caching" where every provider caches DNS requests for a certain time in order to relieve his DNS servers. When this time has expired the DNS cache is being refreshed and the right reverse entry for the IP showed.

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