General

Why do I automatically get logged off, as soon as I try to make settings in my xtCommerce on my webspace?

For an optimal use of xtCommerce on your webspace, you have to activate the feature “register_globals“. For this, please proceed as follows:

1. Login into the customer panel with your customer data and your password
2. Choose the affected contract
3. Click the point “PHP-Configurator” in the left menu
4. Activate the feature “register_globals” by clicking the “Aktivieren” button

If there are still problems while using xtCommerce despite of the activation of the feature, please contact our support via E-Mail or phone.

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