# E-mail
# Why can't I send Emails?

If you ordered an EUserv Hosting plan two Email facilities are available:

Facility 1: Authenticated Email delivery via SMTP server

Facility 2: Not authenticated Email delivery via PHP-function 'mail()'

Both facilities have to compliance with certain requirements.

If using authenticated Email delivery via SMTP server, please check the following requirements:

- Did you select/specify the correct SMTP server?
- Did you specify the correct user?
- Did you specify the correct password?

If using not authenticated Email delivery via PHP-function 'mail()', please check the following requirements:

- Does the dispatcher ('FROM:') contain an Email-Alias of your Webspace? If not, please change the dispatcher into an Email-Alias of your Webspace, because only these are permitted.
- Is the Email-Alias assigned to an Email-Account of your Webspace (Wildcard entries are not permitted)? If not, please change Email-Alias accordingly to an Email-Account of your Webspace, because only these are permitted.

For further information regarding eMail-Alias and eMail-Account please have a look at EUserv Wiki:


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URL: https://faq.euserv.de/content/11/424/en/why-can_t-i-send-emails.html

# E-mail

http://wiki.euserv.de/index.php/Kundencenter_Email_Weiterleitung_Alias/en

http://wiki.euserv.de/index.php/Kundencenter_Email-Accounts/en

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