Sonstige

What can I do if I can not log in into my email account?

If you can not log in into your email account, please delete it and create it again after 2 hours.

A manual to create the account can be found here.

To delete your email account, please proceed as follows:

1. Log in into the customer panel with your customer ID or e-mail address and your password (https://support.euserv.de/)
2. Choose the affected plan in the left menu item named “contracts”
3. Select the item " Email Accounts" in the following overview
4. Delete the affected email account via the orange "Delete" button

If the problem after another 24 hours still persists, please contact our support in writing

at support@euserv.de.

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