Allgemein Where can I find my phone password?

If you have an EUserv contract and you want to contact the customer support by

phone, it is necessary to indicate a phone password for authentification.

The phone password is set via the customer panel.

Please proceed as follows:

- 1. Log in into the customer panel with your customer date.
- 2. Choose the menu item "Customer Data".
- 3. Set your phone password in the respective field "Please set your phone password: (for calls, must be exactly 6 digits)".
- 4. Save your modifications.

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