Allgemein
Where can I find my phone password?

If you have an EUserv contract and you want to contact the customer support by

phone, it is necessary to indicate a phone password for authentification.

The phone password is set via the customer panel.

Please proceed as follows:

1. Log in into the customer panel with your customer date.
2. Choose the menu item "Customer Data".
3. Set your phone password in the respective field "Please set your phone password: (for calls, must be exactly 6 digits)".
4. Save your modifications.

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Author: EUserv Support
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