

# Allgemein

## What is the quarantine status?

Any contract that was not paid at the end of its current pay period, even though he was billed correctly and not terminated by the customer goes in quarantine.

By entering the quarantine all services of the affected contract will be blocked.

The quarantine status is a precursor of the "Cancellation due to unpaid services".

Unique solution ID: #1478

Author: EUserv Kundensupport

Last update: 2012-07-18 16:05