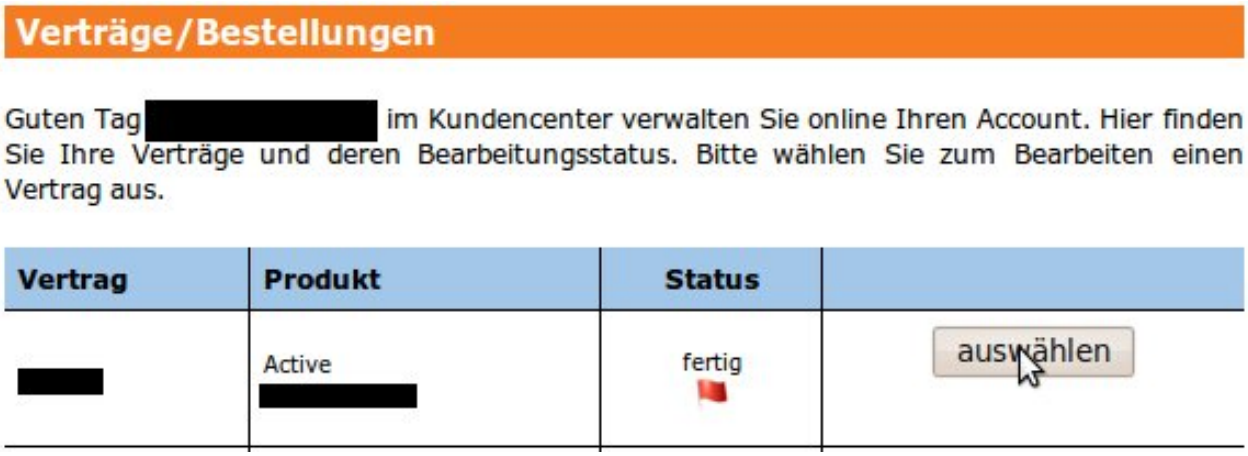
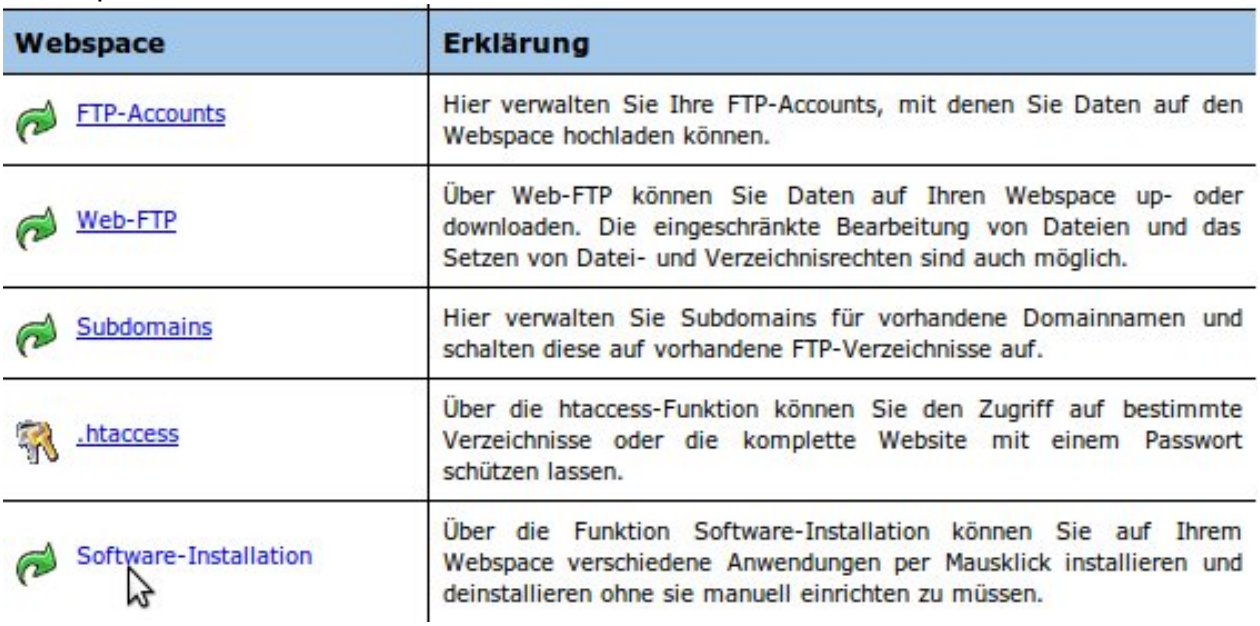
# Software-Installer

# How do I uninstall software with the Software-Installation?

1. Choose your contract in the customer center.




2. Choose the entry "Software-Installation" from the middle menu in the category "Webspace".

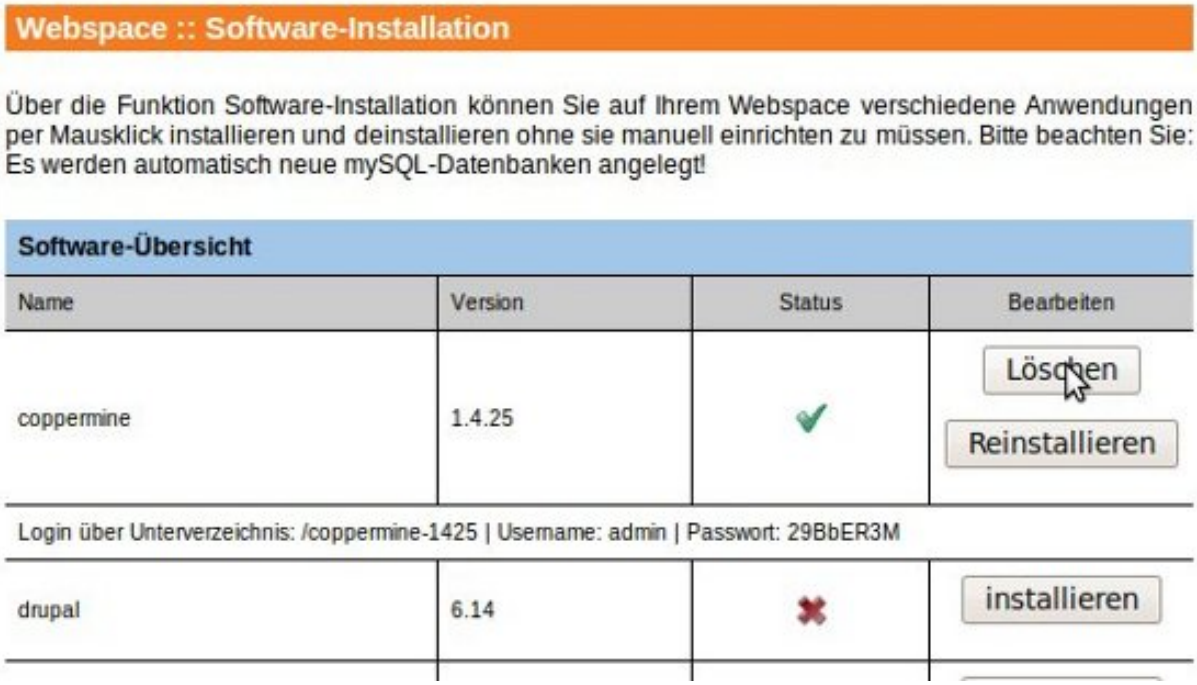



3. Now click the "Löschen" button to commission the customer center with uninstalling the software.



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4. After the customer center has been commissioned with the uninstalling it informs you that uninstalling is in process.




**Note:** The uninstalling **usually takes 30 minutes**.

5. When the uninstalling is finished you may proceed with the deletion of the database. To do so select the category "MySQL" from the left menu.

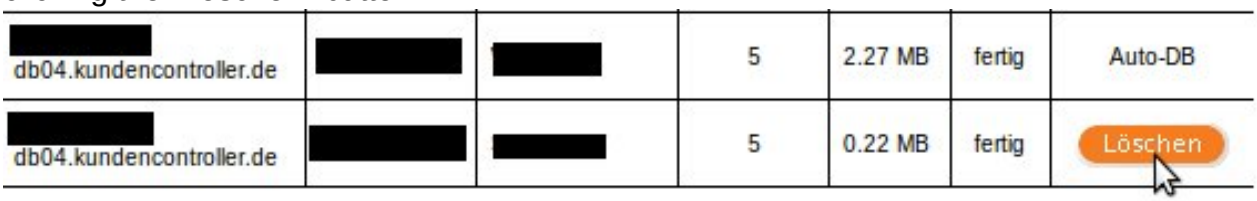




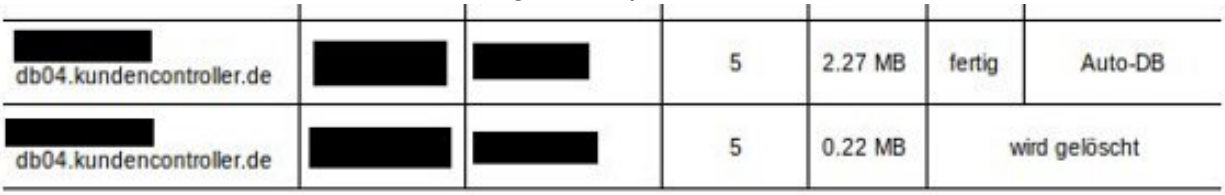
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**Note:** Before deleting the database you should of course **check** whether the contained **data** are still **required** or not and **secure** them if necessary.

6. By uninstalling the status "Auto-DB" is suspended so you can delete the database by clicking the "Löschen" button.




7. After you commissioned the customer center with deleting the database it displays you a confirmation. With this the uninstalling is completed.




Unique solution ID: #1402
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Last update: 2012-07-16 14:13


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