

# Allgemein

## Where can I find my phone password?

If you have an EUserv contract and you want to contact the customer support by

phone, it is necessary to indicate a phone password for authentication.

The phone password is set via the customer panel.

Please proceed as follows:

1. Log in into the customer panel with your customer data.
2. Choose the menu item "Customer Data".
3. Set your phone password in the respective field "Please set your phone password: (for calls, must be exactly 6 digits)".
4. Save your modifications.

Unique solution ID: #1718

Author: EUserv Support

Last update: 2017-12-11 18:01