

# Kunden werben Kunden

## Questions about the commissions

**Where do I find the current commission table?**

*The current commission table can be found in EUser's customer center under the category "Kunden werben Kunden".*

**My recruited new customer wants to purchase more than one product. For which product am I refunded?**

*During the first order the whole first shopping cart will be refunded.*

**Where can I transfer my commission credit to?**

- 1. Up to an amount of 20 Euros no credit of the commission account can be transferred.*
- 2. Starting from an amount of 20 Euros the credit can be transferred to the credit account of the customer account.*
- 3. Starting from an amount of 20 Euros you have the additional option to transfer your credit to your own (private) bank account.*

**How can I transfer my commission credit?**

*You can transfer your credit via the input form under the category "Kunden werben Kunden" to your desired target account.*

**Can I back post the transferred credit?**

# Kunden werben Kunden

*No, once the transfer from the commission account to the credit account of the customer account has been conducted back posting isn't possible anymore.*

## **Which requirements have to be met for a payout to my bank account?**

*The commission account has to have a minimum balance of 50 Euros.*

*Accounting transactions can exclusively be done on German bank accounts. To this the data of the account owner have to be identical with the ones of the customer's account owner.*

## **I have had money transferred to my bank account. How long does the processing take?**

*Transfer jobs for bank accounts are verified by us manually. They generally require a processing time of at least 2 weeks.*

Unique solution ID: #1408

Author: EUserv Support

Last update: 2012-07-16 15:21